



General Motors Company
29755 Louis Chevrolet Road
Warren, MI 48093

Dear Terry Carlson,

Congratulations WEST MICHIGAN MOLDING INC! You are receiving this letter because your manufacturing location, DUNS 603912895, is being awarded the General Motors Supplier Quality Excellence Award for the 2018 calendar year. This is the seventh year Global Supplier Quality & Development will be presenting this prestigious recognition award.

The award is given to specific manufacturing locations and only our top performing supplier manufacturing sites are eligible to receive it. Suppliers who receive this award have met or exceeded a very stringent set of quality performance criteria and have achieved the cross-functional support of the entire GM organization. This was an even bigger challenge as GM continues to launch many new and exciting products. GM's goal is to "earn customers for life." Fundamentally, it's about changing behaviors, holding ourselves accountable, and delivering on our commitments. It's about putting the customer at the center of everything we do... and that applies to every function, every employee and every Supplier and their family of employees as well. Through your plant's performance, you are helping to live that culture.

2018 was a great year for GM, and without the performance of suppliers like yourself this would never have been possible. We encourage you to continue your drive to excellence and focus on making 2019 an even better year.

Your GM SQE will contact you on the specifics of receiving your plaques.

Again, congratulations on an exceptional team effort that helped your facility to win this award. Thank you for all you do to make our products great for GM, for you, and ultimately for our customers.

Warm regards,

A handwritten signature in blue ink that reads "Rick Demuyne".

Rick Demuyne
Executive Director, Global Supplier Quality & Development